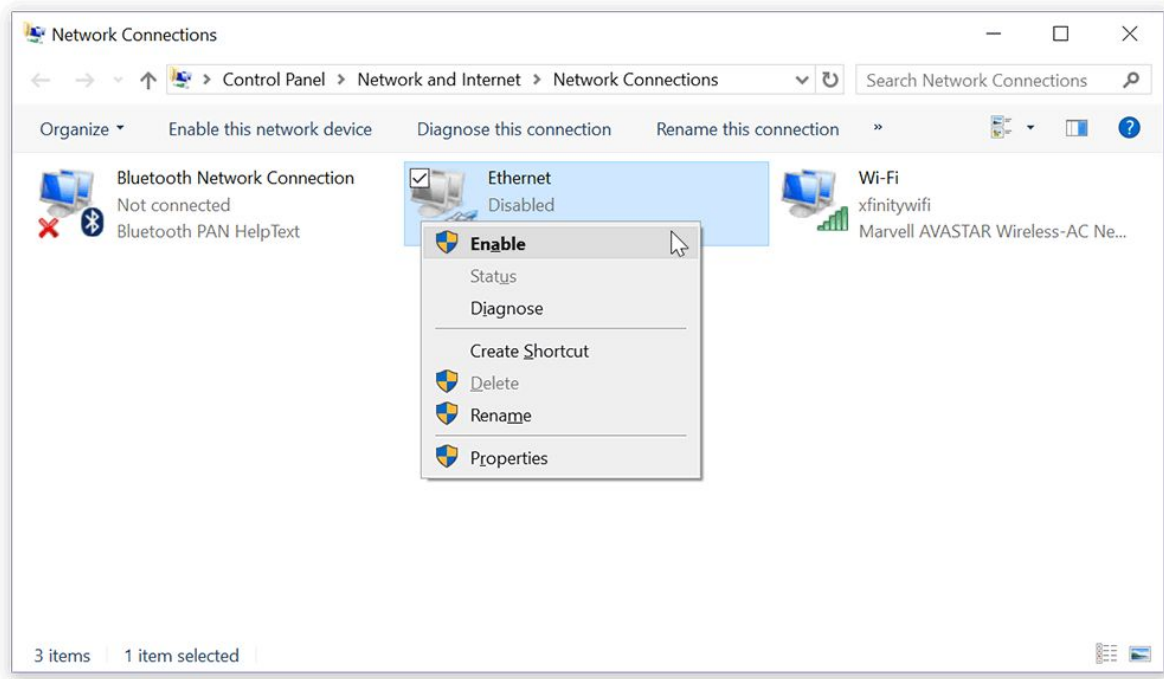
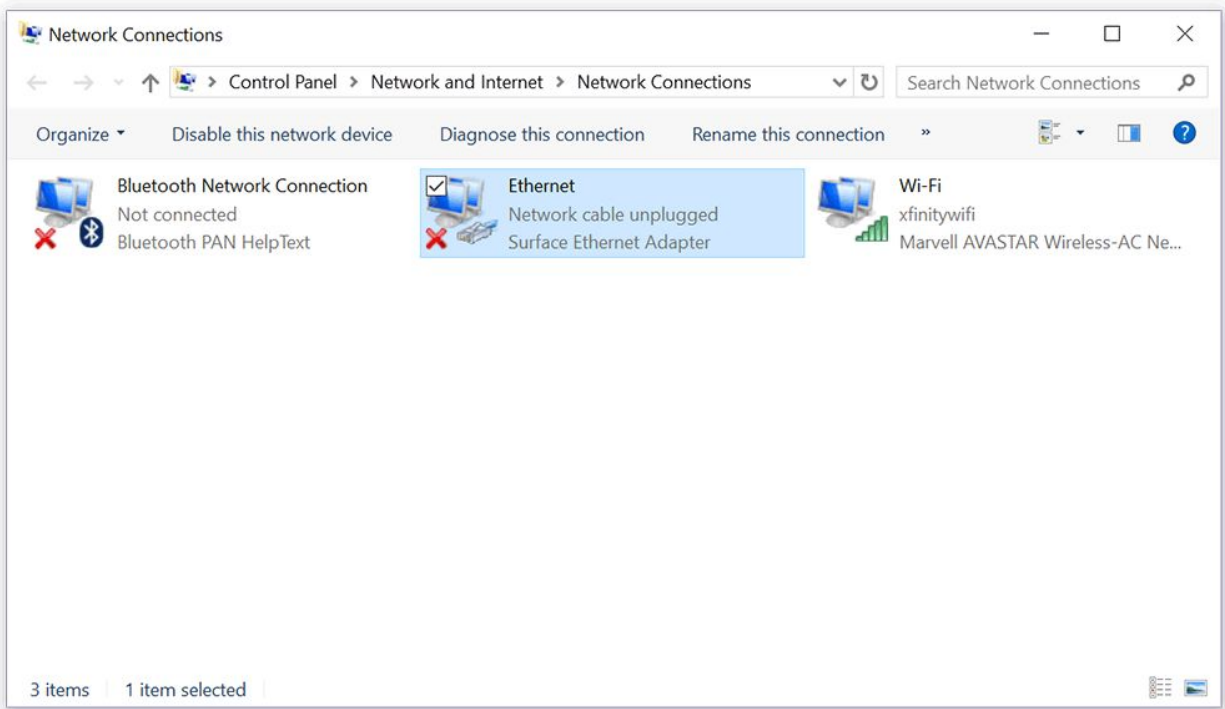


If you are having problems activating accusonus products on Windows 7, you need to **Enable** all **Network Adapters** on your PC.

To do so, type "**NCPA.cpl**" in the start menu and press **Enter**. Then, for any **disabled** (or greyed-out) adapters, right click them and click "**Enable**":



After enabling a network adapter it will no longer be greyed-out. Also, note that the adapter **doesn't need to be connected to the Internet**, like in this example, it just needs to be Enabled. Whether the adapter is connected to the Internet or not is unimportant:



### **accusonus Licenser remembers network adapters**

You can disable the network adapters after accusonus Licenser successfully reads them after launching our products for the first time and accusonus Licenser will remember them for a while.